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Providing digital manufacturing solutions for the Northwest

The registration and linking process ensures that only Mastercam customers receive the benefits of Mastercam.com's value-added content such as the Mastercam Forum and Knowledgebase.

To register and link, please use the steps below:

1. Launch your web browser and navigate to **www.mastercam.com** or just click this link: www.mastercam.com.
2. Click on the Register link in the upper left corner of the Mastercam.com landing page.



3. When the **Create your account** page is displayed, enter the required information and then click the **Create Account button** on the bottom of the page.

Create your account

First Name: *

John

Last Name: *

Doe

Email Address: *

johndoe@mastercam.com

Password:

Confirm Password: *

I've read and agree to the Terms of Use:

[Privacy Policy](#) [Terms of Use](#)

2432334 6B

2432334 6B

[Privacy & Terms](#)

Create Account

4. You should now see a message that your account was created successfully and an email has been sent to you with validation instructions. The email sent address will be **donotreply@mastercam.com**, so if you do not see the email in your inbox please check your spam and junk folders. This activation email will also include your login name that was generated automatically.

Account Created

Your account was created. An email was sent to the email address you signed up with which includes instructions on validating your account.

You can also follow the link below to direct you to the validation page.

[Validate my account](#)

5. To validate your account, follow the instruction in the email you received.
6. Once your account is validated, login using your new ID and the password you created during registration. You will be prompted to link your account with your Mastercam SIM. To link your account properly you must download and run the linking program to a computer that has Mastercam installed and running. If you have Mastercam X7, simply download the linking code generator and copy it into your main Mastercam folder (C:\program files\mcamx7 on most systems) and then run the linker from there. If you have an older version of Mastercam you will also need to download and install CodeMeter. CodeMeter is already installed with Mastercam X7. The linking program and the CodeMeter downloads can be found here: <https://cnc.mastercam.com/en-us/Support-Downloads-Drivers-and-Applets>.

Once you have generated a linking code, copy the Linking code into the **Account Link Code**: edit field and click the **link my account** button. If the computer running Mastercam does not have access to the internet, then save the code generated to a text file and then you can finish this process on another computer by just cutting and pasting the linking code from the saved text file into the dialog shown below.

Mastercam.com Account Link

Linking allows us to associate your Mastercam.com user with a Mastercam customer account. Mastercam customers gain access to additional features on Mastercam.com, including user forums and product downloads. Customers with active Mastercam maintenance will gain access to even more great features, including a knowledgebase, tutorials, webinars, and documentation.

There are two ways to Link your account:

- In Mastercam X8 or later, click Help > Link to Mastercam.com and follow the instructions.
- [Download a code generator from Mastercam.com](#) and run it on a system that has Mastercam installed.

[Learn more about the benefits of linking on Mastercam.com](#)

Account Link Code: *

05-08-201411:25:18W0002293561c5396dbe8c548143d46ee039e9151f41adf3a42200fb4674f717e05ae8d67d46

[What's This?](#)

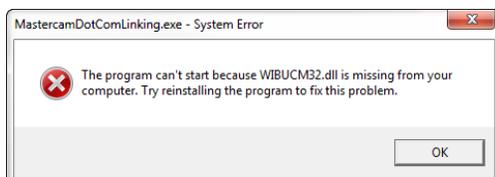
Link my account

Skip

7. Once your account has been linked successfully, you should now have access to customer-only portions of the website, including the X8 downloads, Mastercam Forum, and Knowledge base. Please note that you MUST have current maintenance to run Mastercam X8. If you are having problems registering or linking please email us at qc@mastercam.com.

Known Issues

- **Problem:** User receives error message “The program can’t start because WIBUCM32.dll is missing from your computer. Try reinstalling the program to fix this problem.” when running MastercamDotComLinking.exe.



Solution: Wibu CodeMeter is not installed on the system attempting to generate the linking code. This is installed by default on Mastercam X7 and later, but is not included with previously released versions. The installation can be found on <https://www.mastercam.com/en-us/Support-Downloads-Drivers-and-Applets>. Be sure to select the correct OS-specific version (32- or 64-bit.)

- **Problem:** User running a NetHASP cannot generate a linking code using MastercamDotComLinking.exe.

Solution: Users that require the use of nethasp.ini will not be able to generate a linking code for Mastercam.com if MastercamDotComLinking.exe is not run from the root directory of the Mastercam installation, which is C:\program files\mcamx? (? Denotes version of Mastercam X being used to generate the code). To solve this:

1. Download MastercamDotComLinking.exe from <https://www.mastercam.com/en-us/Support-Downloads-Drivers-and-Applets>.
2. Place the executable in the root directory of the Mastercam installation.
3. Run MastercamDotComLinking.exe from this location. The linking code should be generated successfully.

If you have any questions or problems please feel free to contact us for assistance (503) 653-5332.